

































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# Educational Support Related Goals Report

Edit	Educational Unit	Desired Outcome	Assessment Method	Actual Assessment Results	Analysis	Use of Results/Improvement
	Enrollment Services	2% increase in enrollment over the previous fiscal year.	KMS Enrollment Report			
	Enrollment Services	2% increase in dual enrollment over the previous fiscal year.	Dual Enrollment Rosters			
	Enrollment Services	2% increase in the number of dual enrollment programs in the high schools in the service delivery area over the previous year.	Dual Enrollment Rosters			
	Enrollment Services	Coordinate an appreciation breakfast for high school counselors, graduation coaches, and instructors to help promote dual enrollment.	Appreciation Breakfast for service counties" high school counselors.			
	Library Services	Purchase and install new chairs and panels for computer workstations in Library.	Student satisfaction survey/The tables and seating arrangements in the library are in good condition and adequate for student needs.			
	Library Services	Full-time staff complete 40 hours of staff development	Staff Development Activity Reports			
	Library Services	1.Revise and update webpage to reflect merged libraries	1.Electronic feedback from webpage			
	Library Services	1.Add 1,000 new items to the Library during FY10>	1.Count of Items Added to Database by Location and Holdings code 2.Activity of Items Added and Deleted by Holds code for Location FY10			
	Library Services	Students will locate and use an electronic book.	1.CSS 1000 College Survival Strategies: Session on Information Literacy - assessment tool.			
	Library Services	Join South Georgia Associated Libraries.	Membership in South Georgia Associated Libraries			
	Office of Academic Affairs	General education instructors will provide weekly tutoring sessions for students to help them succeed in both their general education and program classes	Student success lab log book			
	Office of Academic Affairs	The Dental Hygiene Program will receive full accreditation from the	Accreditation report from the Commission on Dental Accreditation			

		Commission on Dental Accreditation at their July 2010 meeting.				
	Office of Academic Affairs	The Paramedic Technology program will have a successful accreditation site visit	Accreditation report by the Commission on Accreditation of Allied Health Education Programs (CAAHEP)			
	Office of Academic Affairs	The Glennville campus will be granted Full Approval for the Practical Nursing Program by the Georgia Board of Examiners of Licensed Practical Nurses (GBELPN).	GBELPN Board report. NCLEX pass rate.			
	Office of Academic Affairs	Increase faculty input into college governance and academic processes	Faculty Council minutes			
	Office of Academic Affairs	Students will demonstrate attainment of the general education competencies	General Education Competency Writing Exam (degree students) Compass E-Write (diploma students) Work Keys Applied Math Exam Work Keys Reading for Information Exam Work Keys Locating Information SCT 100 Comprehensive Final Exam			
	Office of Academic Affairs	Provide quarterly training for online students to help them succeed in their online classes	Training Session Survey			
	Office of Adult Education	Increase the number of Adult Education class sites by 1% over the previous fiscal year.	GALIS Report.			
	Office of Adult Education	42% of the students enrolled in the adult education program will advance a minimum of one grade level.	1. GALIS Report. 2. KMS Report.			
	Office of Adult Education	100% of the full time Adult Education instructional staff will complete a minimum of 20 hours of professional development to enhance instruction.	1. Annual instructor staff development plans. 2. Annual instructor evaluations.			
	Office of Adult Education	1. Maintain a 67% or better satisfaction rate on annual program self-assessments designed to identify program strengths and weaknesses.	1. Annual self-assessment.			
	Office of Adult Education	100% of the GED graduates will take the WorkKeys assessment.	Work Ready assessment report.			
	Office of Adult Education	1. 8% increase in Adult Education enrollment over previous fiscal year.	1. GALIS Report 2. KMS Report			
	Office of Adult Education	Maintain a 60% retention rate in Adult Education	1. GALIS Report 2. KMS Report			
	Office of Adult Education	Maintain a 70% GED graduation rate	1. GALIS Report 2. KMS Report			
	Office of Student	Enhance customer service of Student Affairs Division.	Survey results from: Community College Survey of Student			

	Affairs		Engagement (Annual Survey) New Student Orientation (Quarterly Survey) Student Satisfaction of Services (Annual Survey) Faculty/Staff Satisfaction of Services (Annual Survey)			
	Office of Student Affairs	50 students will utilize the Experience software to upload resumes, communicate with local employers and assist them in obtaining employment.	Experience Data Reports Experience Flyers			
	Office of Student Affairs	Increase the graduation rate of the College.	Annual Graduation Report			
	Office of Student Affairs	Increase the number of Hispanic students enrolled.	Enrollment report by ethnicity/race			
	Office of Student Affairs	Increase faculty/staff communication with students.	Community College Survey of Student Engagement (Annual Survey) Student Satisfaction of Services Survey (Annual Survey)			
	Office of Student Affairs	Increase usage of STC Auditoriums	Annual Rental and Revenue Report of STC Auditoriums			
	Office of Student Affairs	160 students will attend employment related workshops provided by the Career Services Department during FY 2010.	Employment Workshop Attendance Records			
	Office of Student Affairs	The Career Services Department, along with the local Department of Labor, and Workforce Investment Agency, will host an annual Career Fair.	Career Fair Sign-in Form Annual STC Calendar			
	Office of Student Affairs	50 students will receive job market information from Career Services table in the Student Success Center.	Student Success Center Sign-in Sheet Student Success Center Survey			
	Office of Student Affairs	90% satisfaction rating by auditorium customers	Auditorium surveys of events from users			
	Office of Student Affairs	Increase usage of STC auditoriums	Annual Rental and Revenue Report of STC Auditoriums			
	Office of Student Affairs	Increase STC Auditoriums revenue	Annual Rental and Revenue Report of STC Auditoriums			
	Office of Student Affairs	2% increase in retention over the previous fiscal year	KMS Retention Reports			
	Office of Student Affairs	Obtain professional development hours to support student services and enhance student success.	Staff Development Plan and Activity Forms			
	Office of Student Affairs	Plan and direct a system of services to students, including job	Student Perception of Services Survey Results New Student Survey			

		counseling, admission, orientation, testing, financial aid, job placement, transfer of transcripts, special populations assistance, etc.	Results Graduate Survey Results Leaver Survey Results			
	Office of Student Affairs	Collaborate with staff and faculty to implement the college's Retention Plan.	KMS Retention Report			
	Office of Student Affairs	80% of students referred by the Career Services office will be employed in their field of study.	Job Referral Report Job Placement Report Experience Data Reports			